

Kathleen Viveros

Subject: Ring Portal Stakeholder Webinar 2 - Chula Vista PD
Location: <https://ring.zoom.us/j/574462467>

Start: Tue 7/16/2019 8:00 AM
End: Tue 7/16/2019 8:45 AM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: a.kang@ring.com

Warning: External Email

You have been invited to the following event.

[more details »](#)

Ring Portal Stakeholder Webinar 2 - Chula Vista PD

When Tue Jul 16, 2019 8am – 8:45am Pacific Time - Los Angeles

Where <https://ring.zoom.us/j/574462467> ([map](#))

Calendar scamacho@chulavistapd.org

• a.kang@ring.com - organizer

• scamacho@chulavistapd.org

Who • epinedo@chulavistapd.org

Purpose: To walk the stakeholders through the Ring Portal and its functionalities so they can get a better idea of how best to roll out the tool within the greater agency. This is the webinar before I go in person to train the rest of the agency.

30 min Agenda (holding 45 mins in case there are questions):

- 1) Neighbors Newsfeed - Create Posts/Comment as law enforcement
- 2) Video Requesting - Requesting video from Ring users via email
- 3) Manage Videos - The Filing Cabinet for Portal - How to manage the Ring videos that are voluntarily shared through the Video Request email

Webinar link:

<https://ring.zoom.us/j/574462467>

If your computer audio does not work, please call in from your phone:

+16699006833,,574462467# US

Meeting ID: 574 462 467

If there are any technical issues, please feel free to call me on my cell 425-274-5987.

Going (scamacho@chulavistapd.org)? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

invitation from [Google Calendar](#)

You are receiving this courtesy email at the account scamacho@chulavistapd.org because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. [Learn More](#)

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Kathleen Viveros

Subject: Ring Training- Chula Vista PD (CA)

Start: Fri 7/26/2019 8:00 AM
End: Fri 7/26/2019 5:00 PM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: a.kang@ring.com

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You have been invited to the following event.

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Ring Training- Chula Vista PD (CA)

When Fri Jul 26, 2019 8am – 5pm Pacific Time - Los Angeles

Calendar scamacho@chulavistapd.org

Who

- a.kang@ring.com - organizer
- scamacho@chulavistapd.org
- epinedo@chulavistapd.org

We're excited to move forward with our partnership and onboard your agency onto the Portal. I will hold two in person sessions to accommodate the varying shifts of those at the agency. You will only need to attend one session. I look forward to meeting you all.

During this session, you will be trained on how to use Portal, a tool created by Ring that assists law enforcement with reducing crime. Portal utilizes the critical crime and safety events that are posted in the Neighbors App by Ring to assist in law enforcement operations and investigations. Portal allows you to post information relating to critical incidents and other incidents in the app to keep civilians in your jurisdiction regarding anything crime and safety related in their neighborhoods.

During this 1 hour in person training, I will walk you through the portal and share best practices.

- 1) Neighbors Newsfeed - Create Posts/Comment as law enforcement/Community Engagement
- 2) Video Requesting - Requesting video from Ring users via email
- 3) Manage Videos - The Filing Cabinet for Portal - How to manage the Ring videos that are voluntarily shared through the Video Request email

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Ring Training- Chula Vista PD (CA)

When Fri Jul 26, 2019 8am – 5pm Pacific Time - Los Angeles

Calendar epinedo@chulavistapd.org

Who

- a.kang@ring.com - organizer
- scamacho@chulavistapd.org
- epinedo@chulavistapd.org

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Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account epinedo@chulavistapd.org because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

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Kathleen Viveros

From: Ernesto Pinedo <EPinedo@chulavistapd.org>
Sent: Wednesday, June 19, 2019 4:35 PM
To: a.kang@ring.com
Subject: Accepted: Invitation: Phone Call w/Sgt Pinedo (CVPD) @ Thu Jun 20, 2019 8:30am - 9am (PDT) (epinedo@chulavistapd.org)

Kathleen Viveros

From: Angela Kang <angela@ring.com>
Sent: Thursday, August 1, 2019 1:47 PM
To: Sarah Camacho
Subject: Re: FW:

Warning:
External
Email

Absolutely! I will send that over to you within the next hour.

On Thu, Aug 1, 2019 at 11:43 AM Sarah Camacho <scamacho@chulavistapd.org> wrote:

Hi Angela can we get something like this created so I can put on social media?

Sarah Camacho
Community Service Officer
Community Relations
Chula Vista Police Department
315 Fourth Ave
Chula Vista, CA 91910
(619) 407-3586

From: Sarah Camacho [camachofamilyx4@yahoo.com]

Sent: Thursday, August 01, 2019 11:34 AM

To: Sarah Camacho

Subject:

Warning: External Email

--
Thank you,

Angela Kang
Partner Success Manager
angela@ring.com
425-274-5987



1523 26th St.
Santa Monica, CA 90404
www.ring.com



Download the Neighbors App.
Join the new neighborhood watch.

Kathleen Viveros

From: Angela Kang <angela@ring.com>
Sent: Thursday, August 1, 2019 2:35 PM
To: Sarah Camacho
Cc: Ernesto Pinedo
Subject: Re: FW:
Attachments: Neighbors Co-branded Postcard_CVPD.pdf

Warning:
External
Email

Hi Sarah,

Please see attached digital copy of the co-branded copy for your social media page. Can you please let me know after it's been posted to your FB page? Our PR team keeps track of all of these posts in our social media log. Also, would you like us to print and send you hard copies so that you and whomever goes out to the neighborhood watch meetings can have something physical to hand out? Let me know if that will be helpful and I can send you 100 copies to start.

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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Santa Monica, CA 90404
www.ring.com



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On Thu, Aug 1, 2019 at 1:47 PM Angela Kang <angela@ring.com> wrote:

Absolutely! I will send that over to you within the next hour.

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Sarah Camacho
Community Service Officer
Community Relations
Chula Vista Police Department

315 Fourth Ave
Chula Vista, CA 91910
(619) 407-3586

From: Sarah Camacho [camachofamilyx4@yahoo.com]

Sent: Thursday, August 01, 2019 11:34 AM

To: Sarah Camacho

Subject:

Warning: External Email

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Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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www.ring.com



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Kathleen Viveros

From: Angela Kang <angela@ring.com>
Sent: Thursday, August 1, 2019 5:23 PM
To: Sarah Camacho; Ernesto Pinedo
Subject: Donation Device Terms

Warning:
External
Email

Hi Sarah, Ernie,

I forgot to send this through to you when I sent you the donation devices. Can you please review and confirm your acceptance of the following terms by hitting reply to this email and stating "I Accept":

- 1.
2. You will provide the donated devices to
3. members of the community. You will ensure that the donated devices are not provided to
4. employees of your organization or a member of an organization's immediate family, and represent and warrant
5. that acceptance of that donation complies with state and local law and your organization's rules.
- 6.
- 7.
8. You will not impose any requirements or
9. restrictions on any recipient's use of the donated device. For example, you may not require (a) that recipient provide recordings captured by the donated devices to anyone (including law enforcement) or (b) that recipients participate in a camera registration
10. or similar program as a condition of receiving the donated device or otherwise.
- 11.
- 12.
13. You will not use or store any personally
14. identifiable information of the recipient of a donated device other than as necessary to confirm his or her eligibility to receive the device.
- 15.

Let me know if you have any questions or concerns.

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987

Kathleen Viveros

From: Angela Kang <angela@ring.com>
Sent: Thursday, August 1, 2019 5:46 PM
To: Sarah Camacho
Cc: Ernesto Pinedo
Subject: Re: FW:

Warning:
External
Email

Will let you know once we've printed and sent. :)

On Thu, Aug 1, 2019 at 2:43 PM Sarah Camacho <scamacho@chulavistapd.org> wrote:

Yes that would be so awesome!

Sarah Camacho
Community Service Officer
Community Relations
Chula Vista Police Department
315 Fourth Ave
Chula Vista, CA 91910
(619) 407-3586

From: Angela Kang [angela@ring.com]
Sent: Thursday, August 01, 2019 2:35 PM
To: Sarah Camacho
Cc: Ernesto Pinedo
Subject: Re: FW:

Warning:
External
Email

Hi Sarah,

Please see attached digital copy of the co-branded copy for your social media page. Can you please let me know after it's been posted to your FB page? Our PR team keeps track of all of these posts in our social media log. Also, would you like us to print and send you hard copies so that you and whomever goes out to the neighborhood watch meetings can have something physical to hand out? Let me know if that will be helpful and I can send you 100 copies to start.

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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On Thu, Aug 1, 2019 at 1:47 PM Angela Kang <angela@ring.com> wrote:
Absolutely! I will send that over to you within the next hour.

On Thu, Aug 1, 2019 at 11:43 AM Sarah Camacho <scamacho@chulavistapd.org> wrote:
Hi Angela can we get something like this created so I can put on social media?

Sarah Camacho
Community Service Officer
Community Relations
Chula Vista Police Department
315 Fourth Ave
Chula Vista, CA 91910
(619) 407-3586

From: Sarah Camacho [camachofamilyx4@yahoo.com]
Sent: Thursday, August 01, 2019 11:34 AM
To: Sarah Camacho
Subject:

Warning: External Email

Thank you,

Angela Kang
Partner Success Manager
angela@ring.com
425-274-5987



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Thank you,

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angela@ring.com
425-274-5987



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Kathleen Viveros

From: Angela Kang <angela@ring.com>
Sent: Friday, August 2, 2019 11:41 AM
To: Sarah Camacho
Cc: Ernesto Pinedo
Subject: Re: Donation Device Terms

Warning:
External
Email

Thank you Sarah!

Thank you,

Angela Kang
Partner Success Manager
angela@ring.com
425-274-5987



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Santa Monica, CA 90404
www.ring.com



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On Fri, Aug 2, 2019 at 10:22 AM Sarah Camacho <scamacho@chulavistapd.org> wrote:

I accept

Sarah Camacho
Community Service Officer
Community Relations
Chula Vista Police Department
315 Fourth Ave
Chula Vista, CA 91910
(619) 407-3586

From: Angela Kang [angela@ring.com]
Sent: Thursday, August 01, 2019 5:22 PM
To: Sarah Camacho; Ernesto Pinedo
Subject: Donation Device Terms

Warning:
External
Email

Hi Sarah, Ernie,

I forgot to send this through to you when I sent you the donation devices. Can you please review and confirm your acceptance of the following terms by hitting reply to this email and stating "**I Accept**":

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2. You will not impose any requirements or restrictions on any recipient's use of the donated device. For example, you may not require (a) that recipient provide recordings captured by the donated devices to anyone (including law enforcement) or (b) that recipients participate in a camera registration or similar program as a condition of receiving the donated device or otherwise.
3. You will not use or store any personally identifiable information of the recipient of a donated device other than as necessary to confirm his or her eligibility to receive the device.

Let me know if you have any questions or concerns.

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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Santa Monica, CA 90404
www.ring.com



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Kathleen Viveros

From: Angela Kang <angela@ring.com>
Sent: Monday, August 5, 2019 9:42 AM
To: Ernesto Pinedo
Subject: Re: Donation Device Terms

Warning:
External
Email

Thanks Ernie!

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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On Sun, Aug 4, 2019 at 1:15 PM Ernesto Pinedo <EPinedo@chulavistapd.org> wrote:
I accept.

Sergeant Ernie Pinedo
Community Policing Unit
Chula Vista Police Department
315 Fourth Avenue
Chula Vista, CA 91910
Desk: (619) 476-2453
Epinedo@chulavistapd.org

----- Original message -----

From: Angela Kang <angela@ring.com>
Date: 8/1/19 17:24 (GMT-08:00)
To: Sarah Camacho <scamacho@chulavistapd.org>, Ernesto Pinedo <EPinedo@chulavistapd.org>
Subject: Donation Device Terms

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Email

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3. You will not use or store any personally identifiable information of the recipient of a donated device other than as necessary to confirm his or her eligibility to receive the device.

Let me know if you have any questions or concerns.

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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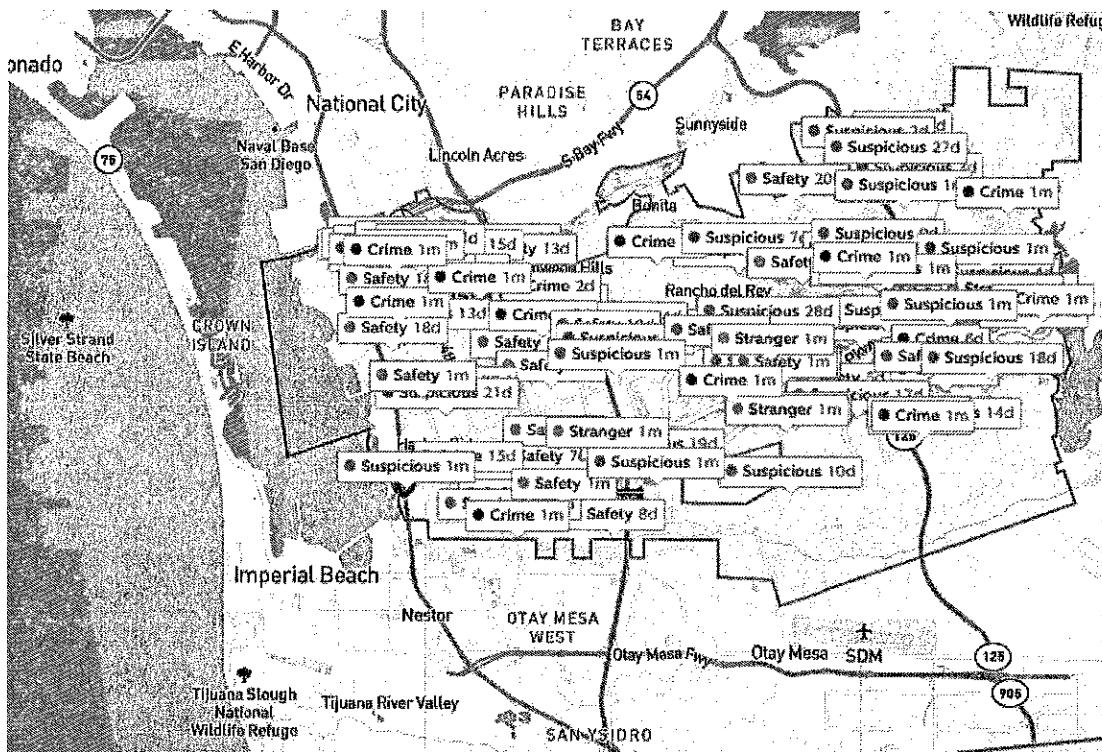
Kathleen Viveros

From: Angela Kang <angela@ring.com>
Sent: Tuesday, August 6, 2019 5:06 PM
To: Holly Angeles Gonzales
Cc: Ernesto Pinedo
Subject: Re: Welcome to Ring Portal, Chula Vista PD!

Warning:
External
Email

Hi Holly,

I'm so glad to hear that the sign on process was easy :)
I just logged into your portal and see that your map orientation is correct (see below). Could it could be your computer screen display setting?



Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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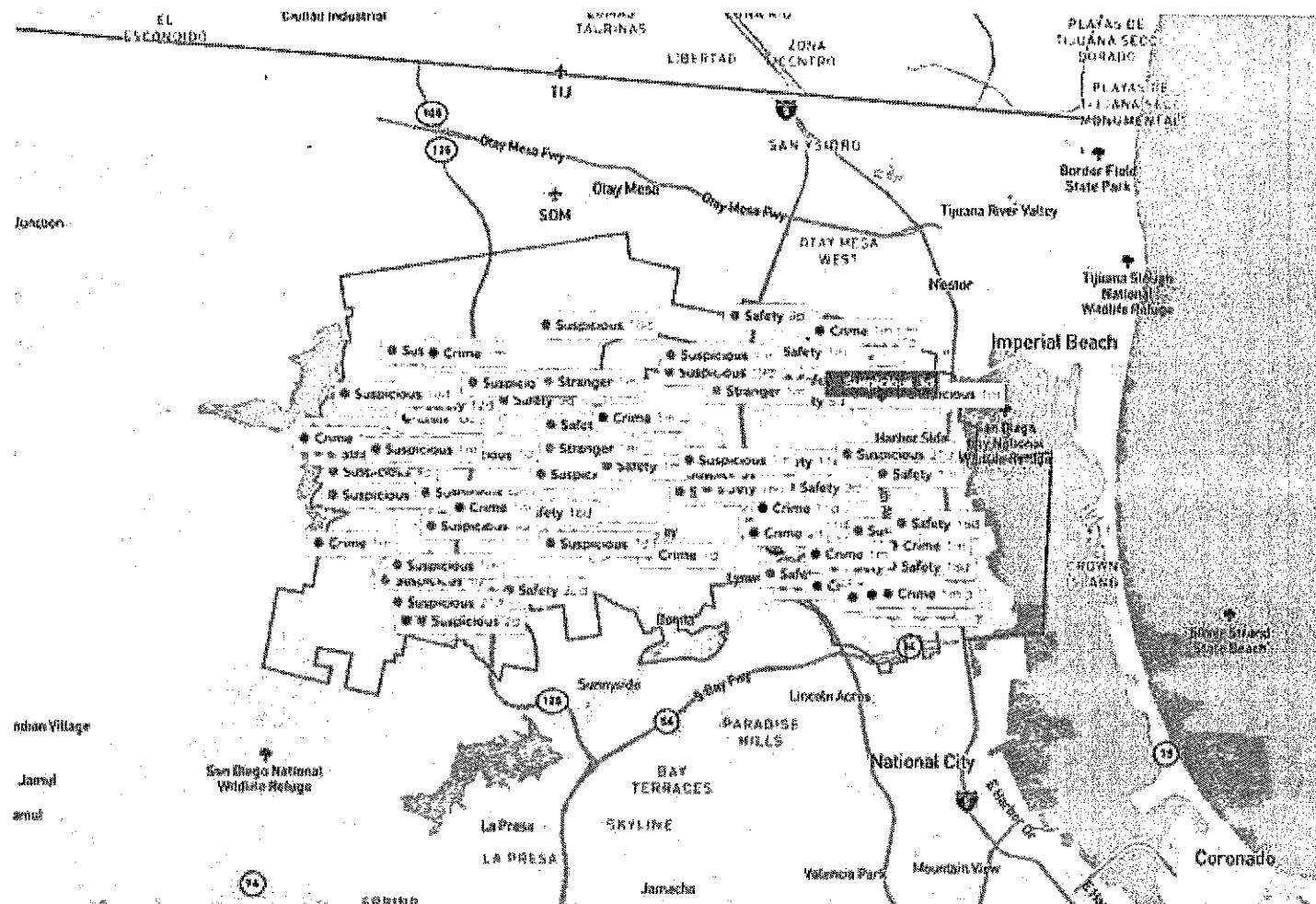
On Tue, Aug 6, 2019 at 4:40 PM Holly Angeles Gonzales <hgonzales@chulavistapd.org> wrote:

Hi Angela,

I was able to successfully create an account, so thank you for the easy-to-follow steps.

I noticed that the map of Chula Vista is upside down, however. The water is supposed to be on the west and the Mexico border is south of CV, not north. Was there a reason behind this format? If not, I just thought I'd point this out and get it corrected.

Thanks in advance!



Very Respectfully,

Holly Angeles Gonzales

Public Safety Analyst

Chula Vista Police Department

(619) 409-5965

hgonzales@chulavistapd.org

To view the PremierOne CAD reports now available, click here.

To view the Crime and Disorder SharePoint click here.

From: Angela Kang <angela@ring.com>
Sent: Wednesday, July 31, 2019 9:41 AM
To: Kristen Pattie <KPattie@chulavistapd.org>; Jammi Johnson <jjohnson@chulavistapd.org>; David Oyos <DOyos@chulavistapd.org>; Anthony Molina <AMolina@chulavistapd.org>; Tim Biffle <TBiffle@chulavistapd.org>; Christopher Zimmer <CZimmer@chulavistapd.org>; David Willson <DWillson@chulavistapd.org>; Erin Gnekow <EGnekow@chulavistapd.org>; Joseph Picone <JPicone@chulavistapd.org>; Eric Wood <ericw@chulavistapd.org>; Melissa Donahue <mdonahue@chulavistapd.org>; Brandi Winslow <BWinslow@chulavistapd.org>; Anthony Gonzales <AGonzales@chulavistapd.org>; Jessica Severance <JSeverance@chulavistapd.org>; Nicole Hobson <NHobson@chulavistapd.org>; Nathan Hall <NHall@chulavistapd.org>; Sarah Camacho <scamacho@chulavistapd.org>; Ernesto Pinedo <EPinedo@chulavistapd.org>; Holly Angeles Gonzales <hgonzales@chulavistapd.org>; Shermaine Abad <sabad@chulavistapd.org>
Subject: Welcome to Ring Portal, Chula Vista PD!

Warning:
External
Email

Hello,

Thank you for joining the Ring training last week. For those of you who may have missed the training, please check out the Portal Resource link below to guide you along how to submit a video request and post to the Neighbors feed.

Below are some tips to get you started on Portal.

Create an Account - Everyone on this email should have received an invitation email.

**Please use Chrome or Firefox. Internet Explorer is not compatible.*

1. Check your inbox for an invitation email from no-reply@ring.com
2. Click the **Join Portal** button
3. Follow the prompts to create your account
4. Bookmark <https://nw.ring.com/> for quick, easy access to Neighbors Portal

**If you would like to receive email notifications whenever a resident posts a crime, you can assign yourself to the "Assigned Area" of the jurisdiction on your Profile settings.*

References

1. Portal Resource Center - For instructions on submitting video requests and legal guidelines around submitting preservation request/subpoena/search warrant.

Law Enforcement Discount on Ring Devices

Get **\$50 off*** (per device) on our doorbells, security cameras, and alarm system when you use discount code **NBCVPD** on Ring.com and check out using your government email address.

*Discount excludes the \$99 Video Doorbell Classic and is not applicable to bundles or accessories.

Ask Your Community to Join Neighbors. Portal grows in value with each resident that downloads the Neighbors app. Neighbors is a free app that anyone can download and use, whether they own a home surveillance system or not. They can download the app directly at <https://download.ring.com/chulavista> or by texting "**chulavistaca**" to 555888.

Lastly if you have a free moment, please click [here](#) to take a quick 2 minute survey on last week's training. Please let me know if you have any questions at all and feel free to reach out directly if you need anything!

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

Kathleen Viveros

From: Angela Kang <angela@ring.com>
Sent: Thursday, August 8, 2019 2:51 PM
To: Ernesto Pinedo
Subject: Re: FW: Ring

Warning:
External
Email

Hi Ernie,

Sorry for the late response. Hope you're having a great week so far!

I have added Sharyl to the Portal and she should be able to log in with her work email and create a password.

I was told that in the near future that I will lose the ability to add people to the Portal for various reasons. Any admin from your agency should be able to add the users easily by going to "Manage Users". :) Please let me know if you have any questions!

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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www.ring.com



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On Thu, Aug 8, 2019 at 8:46 AM Ernesto Pinedo <EPinedo@chulavistapd.org> wrote:

Good morning Angela,

Can you please add Sharyl Messina to the portal. She is one of our analysts. Thank you!

Sergeant Ernie Pinedo
Community Policing Unit
Chula Vista Police Department
315 Fourth Avenue
Chula Vista, CA 91910
Desk: (619) 476-2453
epinedo@chulavistapd.org

From: Sharyl Mesina
Sent: Thursday, August 8, 2019 7:43 AM
To: Ernesto Pinedo <EPinedo@chulavistapd.org>
Subject: Ring

Hello,

I don't quite remember our discussion regarding a Ring login for me, I couldn't remember if I was supposed to email you so you can forward this request to Angela Kang. I just wanted see how I can get access to the Ring Portal to assist in investigations when needed as part of my role as an analyst. Thank you.

Kind Regards,

Sharyl Mesina
Public Safety Analyst
Chula Vista Police Department
315 Fourth Avenue CV CA 91910
(619) 476-2455 Desk Phone
(619) 385-6753 Mobile
smesina@chulavistapd.org

"It is a capital mistake to theorize before one has data.

Insensibly one begins to twist facts to suit theories, instead of theories to suit facts."
— Sir Arthur Conan Doyle, *Sherlock Holmes*

To view the Crime&Disorder (Sharepoint), please click [HERE](#).

To view the PremierOne CAD reports now available, simply click [HERE](#)

Kathleen Viveros

From: Angela Kang <angela@ring.com>
Sent: Thursday, August 8, 2019 3:21 PM
To: Ernesto Pinedo
Subject: Re: FW: Ring

Warning:
External
Email

Hi Ernie,

Going by fast is good! Hopefully you have something fun planned for the weekend. Thanks for your understanding on adding the users in the Portal going forward. As always, let me know if you need anything.

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



1523 26th St.
Santa Monica, CA 90404
www.ring.com



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Join the new neighborhood watch.

On Thu, Aug 8, 2019 at 3:04 PM Ernesto Pinedo <EPinedo@chulavistapd.org> wrote:

Hi Angela,

My week is going by fast! Thanks for your help on this. I will make a note about us being able to add additional folks. I hope you have a wonderful day!

Sergeant Ernie Pinedo

Community Policing Unit
Chula Vista Police Department
315 Fourth Avenue
Chula Vista, CA 91910
Desk: (619) 476-2453
epinedo@chulavistapd.org

From: Angela Kang <angela@ring.com>
Sent: Thursday, August 8, 2019 2:51 PM
To: Ernesto Pinedo <EPinedo@chulavistapd.org>
Subject: Re: FW: Ring

Warning:
External
Email

Hi Ernie,

Sorry for the late response. Hope you're having a great week so far!

I have added Sharyl to the Portal and she should be able to log in with her work email and create a password.

I was told that in the near future that I will lose the ability to add people to the Portal for various reasons. Any admin from your agency should be able to add the users easily by going to "Manage Users". :) Please let me know if you have any questions!

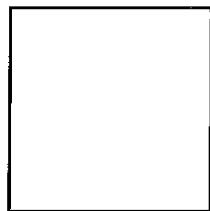
Thank you,

Angela Kang

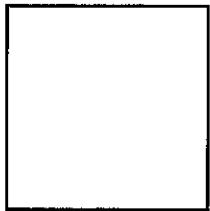
Partner Success Manager

angela@ring.com

425-274-5987



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On Thu, Aug 8, 2019 at 8:46 AM Ernesto Pinedo <EPinedo@chulavistapd.org> wrote:

Good morning Angela,

Can you please add Sharyl Messina to the portal. She is one of our analysts. Thank you!

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

From: Sharyl Mesina
Sent: Thursday, August 8, 2019 7:43 AM
To: Ernesto Pinedo <EPinedo@chulavistapd.org>
Subject: Ring

Hello,

I don't quite remember our discussion regarding a Ring login for me, I couldn't remember if I was supposed to email you so you can forward this request to Angela Kang. I just wanted see how I can get access to the Ring Portal to assist in investigations when needed as part of my role as an analyst. Thank you.

Kind Regards,

Sharyl Mesina

Public Safety Analyst

Chula Vista Police Department

315 Fourth Avenue CV CA 91910

(619) 476-2455 Desk Phone

(619) 385-6753 Mobile

smesina@chulavistapd.org

"It is a capital mistake to theorize before one has data.

Insensibly one begins to twist facts to suit theories, instead of theories to suit facts."
— Sir Arthur Conan Doyle, *Sherlock Holmes*

To view the Crime&Disorder (Sharepoint), please click [HERE](#).

To view the PremierOne CAD reports now available, simply click [HERE](#)

Kathleen Viveros

Subject: Phone Call w/Sgt Pinedo (CVPD)
Location: Ring HQ-WaterGarden-1-Mike Lowrey (6)

Start: Thu 6/20/2019 8:30 AM
End: Thu 6/20/2019 9:00 AM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: a.kang@ring.com
Resources: Ring HQ-WaterGarden-1-Mike Lowrey (6)

Warning: External Email

You have been invited to the following event.

[more details »](#)

Phone Call w/Sgt Pinedo (CVPD)

When Thu Jun 20, 2019 8:30am – 9am Pacific Time - Los Angeles

Where Ring HQ-WaterGarden-1-Mike Lowrey (6) ([map](#))

Calendar epinedo@chulavistapd.org

- a.kang@ring.com - organizer

Who • epinedo@chulavistapd.org

Angela will call Sgt Pinedo at Desk: (619) 476-2453. I will be calling from my cell 425-274-5987.

Agenda: To discuss logistics on how to get the Ring Portal platform rolled out at Chula Vista PD.

Going (epinedo@chulavistapd.org)? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account epinedo@chulavistapd.org because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

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Kathleen Viveros

Subject: Ring Portal Stakeholder Webinar - Chula Vista PD
Location: <https://ring.zoom.us/j/574462467>

Start: Thu 7/11/2019 10:00 AM
End: Thu 7/11/2019 11:00 AM

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: a.kang@ring.com

Warning: External Email

This event has been canceled.

Ring Portal Stakeholder Webinar - Chula Vista PD

When Thu Jul 11, 2019 10am – 11am Pacific Time - Los Angeles

Where <https://ring.zoom.us/j/574462467> (map)

Calendar epinedo@chulavistapd.org

• a.kang@ring.com organizer

Who • scamacho@chulavistapd.org
• epinedo@chulavistapd.org

Purpose: To walk the stakeholders through the Ring Portal and its functionalities so they can get a better idea of how best to roll out the tool within the greater agency. This is the webinar before I go out in person to train the rest of the agency.

45 min Agenda:

- 1) Neighbors Newsfeed - Create Posts/Comment as law enforcement
- 2) Video Requesting - Requesting video from Ring users via email
- 3) Manage Videos - The Filing Cabinet for Portal - How to manage the Ring videos that are voluntarily shared through the Video Request email

Webinar link:

<https://ring.zoom.us/j/574462467>

If your computer audio does not work, please call in from your phone:

+16699006833,,574462467# US

Meeting ID: 574 462 467

If there are any technical issues, please feel free to call me on my cell 425-274-5987.

Invitation from [Google Calendar](#)

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Calendar scamacho@chulavistapd.org

- a.kang@ring.com - organizer
- scamacho@chulavistapd.org

Who epinedo@chulavistapd.org
hmartin@chulavistapd.org

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Calendar epinedo@chulavistapd.org

- a.kang@ring.com - organizer
- scamacho@chulavistapd.org

Who

- epinedo@chulavistapd.org
- hmartin@chulavistapd.org

Purpose: To walk the stakeholders through the Ring Portal and its functionalities so they can get a better idea of how best to roll out the tool within the greater agency. This is the webinar before I go in person to train the rest of the agency.

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When Thu Jul 11, 2019 10am – 11am Pacific Time - Los Angeles

Where <https://ring.zoom.us/j/574462467> (map)

Calendar hmartin@chulavistapd.org

- a.kang@ring.com - organizer
- scamacho@chulavistapd.org

Who

- epinedo@chulavistapd.org
- hmartin@chulavistapd.org

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Kathleen Viveros

From: Angela Kang <angela@ring.com>
Sent: Tuesday, May 14, 2019 12:15 PM
To: Henry Martin
Cc: Francis Giaime
Subject: Re: Ring Training Schedule and Introduction

Warning:
External
Email

Hi Lt Martin,

Following up on the below email so we can get the ball rolling on onboarding Chula Vista to the Portal platform.

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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Santa Monica, CA 90404
www.ring.com



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On Mon, May 13, 2019 at 12:15 PM Angela Kang <angela@ring.com> wrote:
Hello Lt Martin,

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- 1) Please advise a time preference this week or next week for a 1 hour webinar that works with you and your stakeholders. During this webinar, I will go over the logistics on what to expect on the day of the in person onboarding (will occur in the next 30 days) and then give you a preview of the Portal via a computer screen.
- 2) Can you please advise the names and emails for the below stakeholders so I can include them on the webinar invitation?

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- **Investigative Leads** - will be trained on the investigative tools, including the video request feature, within Portal.
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In the meantime, please let me know if you have any questions or concerns.

Thank you,

Angela Kang

Partner Success Manager
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On Sun, May 12, 2019 at 9:08 AM Henry Martin <HMartin@chulavistapd.org> wrote:

Thank you Ray for the info and the completed MOU. We are excited about this new tool and are looking forward to implementing it department wide.

Henry

Lt. Henry Martin
Community Policing Unit / HOT team
Traffic Unit / Street Team/GSU
Tue-Fri (0700-1700)
MFF Commander / FTO Program Manager
Chula Vista Police Department
315 4th Ave
Chula Vista CA 91910
Desk (619) 476-2406
Fax (619) 691-5053
hmartin@chulavistapd.org

From: Raymond Pollum [mailto:raymond.pollum@ring.com]
Sent: Friday, May 10, 2019 10:56 AM
To: Henry Martin <HMartin@chulavistapd.org>; Francis Giaime <FGiaime@chulavistapd.org>
Cc: Angela Kang <a.kang@ring.com>
Subject: Ring Training Schedule and Introduction

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Lieutenant Martin, Attached please find the fully executed MOU for your records.

At this time I want to explain the onboarding process and introduce Angela Kang who will manage the training and the ongoing support for CVPD going forward. Angela is one of our top account managers and will be an incredible resource for you and your colleagues as you ramp up your use of Portal.

The onboarding process is comprised of two parts:

- 1) Remote Webinar:** The first is to gather stakeholders for a remote, webinar style training. These stakeholders (defined below) will be provided logins to access portal. Then, during the webinar Angela will walk each one through how he/she, in his/her capacity, will use portal. This will include use case and best practices.
- 2) In-Person Onboarding:** Within 30 days of the initial remote webinar, Angela will schedule a formal in-person training class to be conducted onsite at your facility. The stakeholders who are trained in the remote webinar will determine the audience for the in-person onboarding. While we don't limit the number of people who can attend the formal onboarding, we've found that allowing the stakeholders to select an audience has proven effective in gathering the appropriate personnel.

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Angela will be reaching out to you to set a date for the initial Remote Webinar. If you need to reach her in the meantime, her contact information follows:

Angela Kang, Sr. Partner Success Manager

Phone: 425-274-5987

Email: on copy

Thank you again for your support. I look forward to hearing success stories from Chula Vista as we work to reduce crime in the community.

Sincerely, Ray

Raymond Pollum

Head of Law Enforcement Partnerships
rav@ring.com
949-690-6979



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Santa Monica, CA 90404
www.ring.com



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Kathleen Viveros

From: Angela Kang <angela@ring.com>
Sent: Monday, June 10, 2019 4:26 PM
To: Henry Martin
Cc: Francis Giaime
Subject: Re: Ring Training Schedule and Introduction

Warning:
External
Email

Hi Lt Martin,

My apologies for not following up with you sooner. Please let me know if there has been an update on the contacts and if we can move forward with onboarding your agency onto the Portal.

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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On Wed, May 15, 2019 at 2:57 PM Angela Kang <angela@ring.com> wrote:

Hi Lt Martin,

Sure, completely understand. We can hold off until the 27th. I will check in with you on that date if I do not hear from you first.

Thank you,
Angela

On Tue, May 14, 2019 at 3:51 PM Henry Martin <HMartin@chulavistapd.org> wrote:

Thank you for the follow up Angela,

While we are very excited about this new venture, we have some upcoming promotions and assignment rotations that we are waiting to hear about. They should be taking effect next week. I will be out of town on vacation as well. I would like to hold off until the announcement are made as I have a feeling that Sgt. Giaime will not be the one responsible for overseeing this project.

If it is OK with you, can we hold off until the week of the 27th to see where we stand?

Henry

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Traffic Unit / Street Team/GSU

Tue-Fri (0700-1700)

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Chula Vista Police Department

315 4th Ave

Chula Vista CA 91910

Desk (619) 476-2406

Fax (619) 691-5053

hmartin@chulavistapd.org

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Of course, will do Sergeant Pinedo!

Lt Martin- please let me know if you are free this afternoon for a quick phone chat. If your time is tied up, I can speak with Sgt Pinedo and send you a phone call recap via email? Let me know what works best for you. I am flexible.

Thank you

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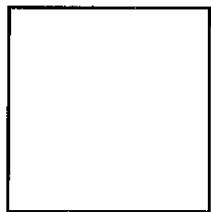
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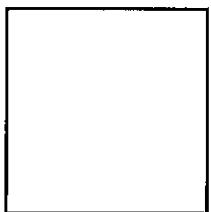
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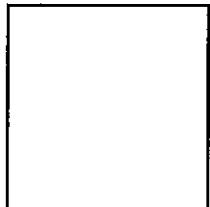
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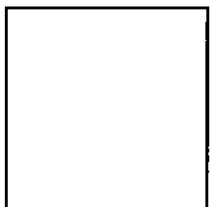
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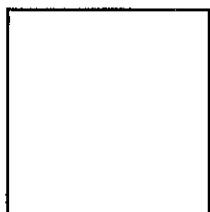
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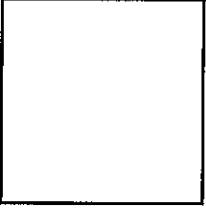
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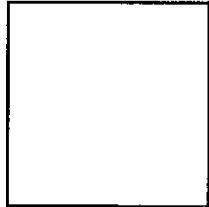
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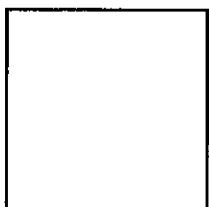
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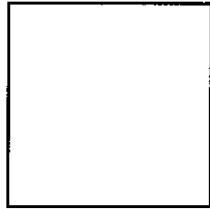
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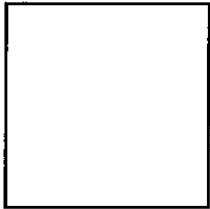
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To: Henry Martin <HMartin@chulavistapd.org>; Francis Giaime <FGiaime@chulavistapd.org>
Cc: Angela Kang <a.kang@ring.com>
Subject: Ring Training Schedule and Introduction

Warning:
External
Email

Lieutenant Martin, Attached please find the fully executed MOU for your records.

At this time I want to explain the onboarding process and introduce Angela Kang who will manage the training and the ongoing support for CVPD going forward. Angela is one of our top account managers and will be an incredible resource for you and your colleagues as you ramp up your use of Portal.

The onboarding process is comprised of two parts:

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Angela will be reaching out to you to set a date for the initial Remote Webinar. If you need to reach her in the meantime, her contact information follows:

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Phone: 425-274-5987

Email: on copy

Thank you again for your support. I look forward to hearing success stories from Chula Vista as we work to reduce crime in the community.

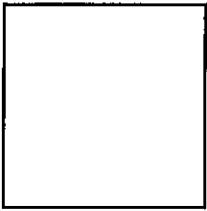
Sincerely, Ray

Raymond Pollum

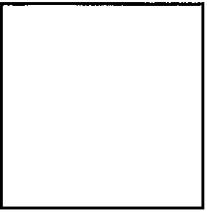
Head of Law Enforcement Partnerships

ray@ring.com

949-690-6979



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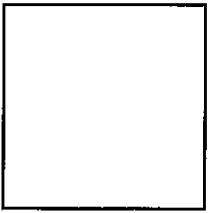
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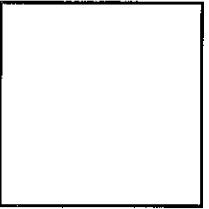
Partner Success Manager

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To: Henry Martin
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Will do, Lt Martin!

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Lt Martin- please let me know if you are free this afternoon for a quick phone chat. If your time is tied up, I can speak with Sgt Pinedo and send you a phone call recap via email? Let me know what works best for you. I am flexible.

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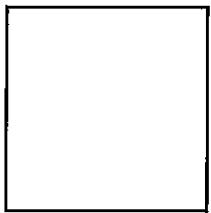
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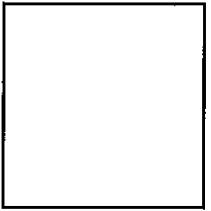
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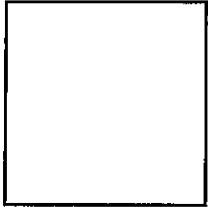
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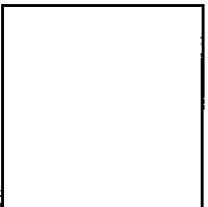
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Community Policing Unit / HOT team

Traffic Unit / Street Team/GSU

Tue-Fri (0700-1700)

MFF Commander / FTO Program Manager

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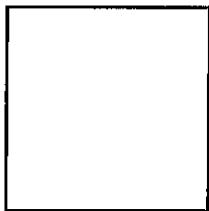
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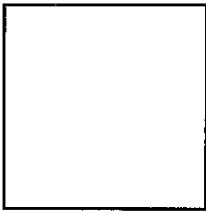
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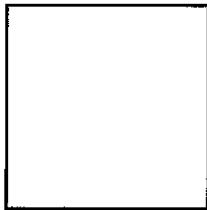
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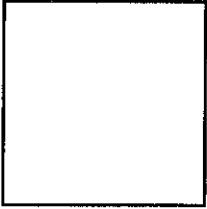
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On Mon, May 13, 2019 at 12:15 PM Angela Kang <angela@ring.com> wrote:

Hello Lt Martin,

We're also very excited to bring your agency onto this platform was we believe it will make your jobs a little bit easier. I look forward to working with you to onboard Chula Vista PD to the Portal. For the immediate interim, I have two questions to follow up with you.

1) Please advise a time preference this week or next week for a 1 hour webinar that works with you and your stakeholders. During this webinar, I will go over the logistics on what to expect on the day of the in person onboarding (will occur in the next 30 days) and then give you a preview of the Portal via a computer screen.

2) Can you please advise the names and emails for the below stakeholders so I can include them on the webinar invitation?

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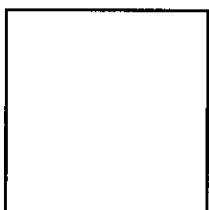
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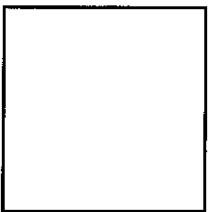
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On Sun, May 12, 2019 at 9:08 AM Henry Martin <HMartin@chulavistapd.org> wrote:

Thank you Ray for the info and the completed MOU. We are excited about this new tool and are looking forward to implementing it department wide.

Henry

Lt. Henry Martin

Community Policing Unit / HOT team

Traffic Unit / Street Team/GSU

Tue-Fri (0700-1700)

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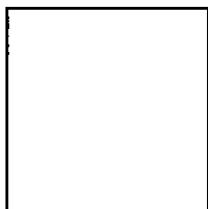
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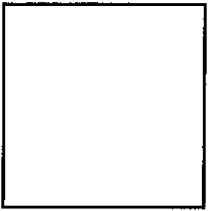
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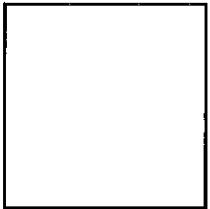


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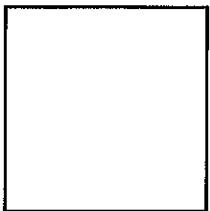
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Kathleen Viveros

From: Angela Kang <angela@ring.com>
Sent: Wednesday, June 19, 2019 7:31 AM
To: Ernesto Pinedo
Subject: Fwd: Ring Training Schedule and Introduction

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Email

Hi Sgt Pinedo,

Do you have time to chat this afternoon or anytime tomorrow? To discuss logistics for how we will roll out the training?

Angela

----- Forwarded message -----

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Date: Tue, Jun 18, 2019 at 4:52 PM
Subject: RE: Ring Training Schedule and Introduction
To: Angela Kang <angela@ring.com>, Ernesto Pinedo <EPinedo@chulavistapd.org>
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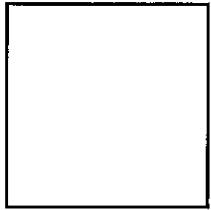
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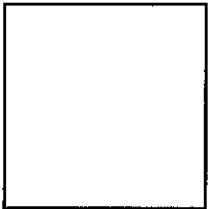
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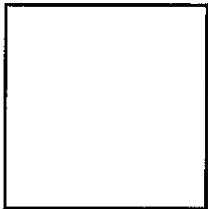
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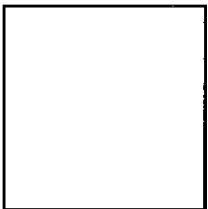
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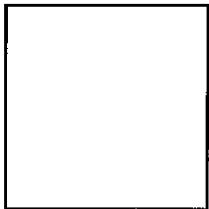
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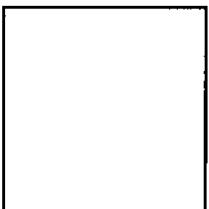
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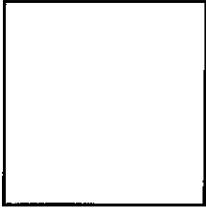
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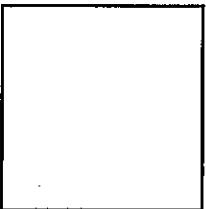
Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



1523 26th St.
Santa Monica, CA 90404
www.ring.com



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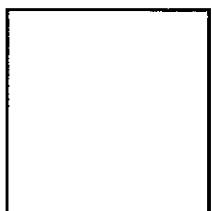
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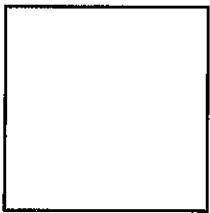
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Community Policing Unit / HOT team

Traffic Unit / Street Team/GSU

Tue-Fri (0700-1700)

MFF Commander / FTO Program Manager

Chula Vista Police Department

315 4th Ave

Chula Vista CA 91910

Desk (619) 476-2406

Fax (619) 691-5053

hmartin@chulavistapd.org

From: Raymond Pollum [mailto:raymond.pollum@ring.com]
Sent: Friday, May 10, 2019 10:56 AM
To: Henry Martin <HMartin@chulavistapd.org>; Francis Giaime <FGiaime@chulavistapd.org>
Cc: Angela Kang <a.kang@ring.com>
Subject: Ring Training Schedule and Introduction

Warning:
External
Email

Lieutenant Martin, Attached please find the fully executed MOU for your records.

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Angela will be reaching out to you to set a date for the initial Remote Webinar. If you need to reach her in the meantime, her contact information follows:

Angela Kang, Sr. Partner Success Manager

Phone: 425-274-5987

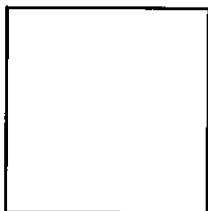
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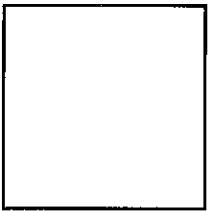
Sincerely, Ray

Raymond Pollum

Head of Law Enforcement Partnerships
ray@ring.com
949-690-6979



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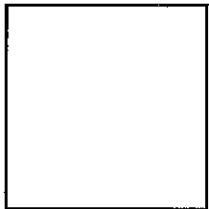


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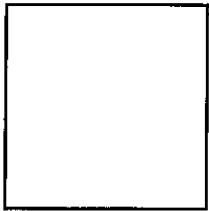
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Kathleen Viveros

From: Angela Kang <angela@ring.com>
Sent: Wednesday, June 19, 2019 12:45 PM
To: Ernesto Pinedo
Subject: Re: Ring Training Schedule and Introduction

Warning:
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Email

Sounds good Sgt, talk to you tomr. I'll send out an invite just as a reminder for me.

On Wed, Jun 19, 2019 at 12:22 PM Ernesto Pinedo <EPinedo@chulavistapd.org> wrote:

Hi Angela,

Let talk tomorrow 6/20 around 0830 am if that works for you.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

From: Angela Kang <angela@ring.com>
Sent: Wednesday, June 19, 2019 7:31 AM
To: Ernesto Pinedo <EPinedo@chulavistapd.org>
Subject: Fwd: Ring Training Schedule and Introduction

Warning:
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Email

Hi Sgt Pinedo,

Do you have time to chat this afternoon or anytime tomorrow? To discuss logistics for how we will roll out the training?

Angela

----- Forwarded message -----

From: **Henry Martin** <HMartin@chulavistapd.org>

Date: Tue, Jun 18, 2019 at 4:52 PM

Subject: RE: Ring Training Schedule and Introduction

To: Angela Kang <angela@ring.com>, Ernesto Pinedo <EPinedo@chulavistapd.org>

CC: Sarah Camacho <scamacho@chulavistapd.org>

Please work with Sgt. Pinedo so we can get this going. I have several meetings going today and this week.

Henry

From: Angela Kang <angela@ring.com>

Sent: Tuesday, June 18, 2019 10:29 AM

To: Ernesto Pinedo <EPinedo@chulavistapd.org>

Cc: Henry Martin <HMartin@chulavistapd.org>; Sarah Camacho <scamacho@chulavistapd.org>

Subject: Re: Ring Training Schedule and Introduction

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Email

Of course, will do Sergeant Pinedo!

Lt Martin- please let me know if you are free this afternoon for a quick phone chat. If your time is tied up, I can speak with Sgt Pinedo and send you a phone call recap via email? Let me know what works best for you. I am flexible.

Thank you

On Tue, Jun 18, 2019 at 7:45 AM Ernesto Pinedo <EPinedo@chulavistapd.org> wrote:

Good morning Angela,

Please let me know when the discussion will take place. I want to be there to have firsthand knowledge on the program. Thank you.

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

From: Angela Kang <angela@ring.com>
Sent: Monday, June 17, 2019 3:18 PM
To: Henry Martin <HMartin@chulavistapd.org>
Cc: Ernesto Pinedo <EPinedo@chulavistapd.org>; Sarah Camacho <scamacho@chulavistapd.org>
Subject: Re: Ring Training Schedule and Introduction

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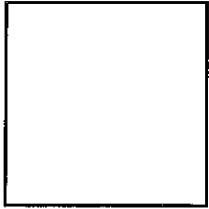
Hi Lt Martin,

Are you free for a quick chat tomorrow to discuss the next steps on how to get CVPD onboarded?

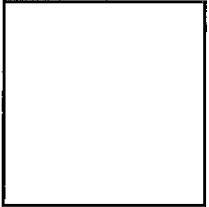
Thank you,

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Partner Success Manager
angela@ring.com
425-274-5987



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On Tue, Jun 11, 2019 at 1:47 PM Angela Kang <angela@ring.com> wrote:

Hi Lt Martin,

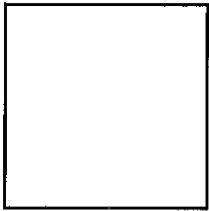
Thanks for the update and welcome aboard @Sgt Pinedo and Officer Camacho! We're excited to move forward with implementing this tool into CVPD.

Our next step would be to schedule a stakeholders webinar to provide you a demo of the tool before I go out in person to conduct a training session to the greater team. Do you have time for a quick chat this afternoon to discuss logistics?

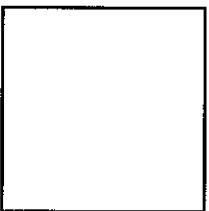
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On Tue, Jun 11, 2019 at 11:12 AM Henry Martin <HMartin@chulavistapd.org> wrote:

Hi Angela,

Sgt. Ernie Pinedo was selected to fill Lt. Giaime's position and is official in place. He is cc'ed on this e-mail and will be the point of contact. I have a Community Service Officer who will be also coming into the unit as of June 21. Her name is Sarah Camacho. I also cc'ed her so that she is in the loop.

Thank you for your patience and assistance with this.

Henry

Lt. Henry Martin

Community Policing Unit / HOT team

Traffic Unit / Street Team/CSU

Tue-Fri (0700-1700)

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Desk (619) 476-2406

Fax (619) 691-5053

hmartin@chulavistapd.org

From: Angela Kang [mailto:angela@ring.com]
Sent: Monday, June 10, 2019 4:26 PM
To: Henry Martin <HMartin@chulavistapd.org>
Cc: Francis Giaime <FGiaime@chulavistapd.org>
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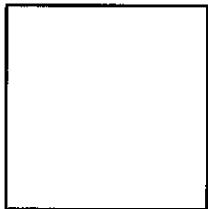
Hi Lt Martin,

My apologies for not following up with you sooner. Please let me know if there has been an update on the contacts and if we can move forward with onboarding your agency onto the Portal.

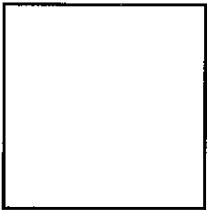
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On Wed, May 15, 2019 at 2:57 PM Angela Kang <angela@ring.com> wrote:

Hi Lt Martin,

Sure, completely understand. We can hold off until the 27th. I will check in with you on that date if I do not hear from you first.

Thank you,

Angela

On Tue, May 14, 2019 at 3:51 PM Henry Martin <HMartin@chulavistapd.org> wrote:

Thank you for the follow up Angela,

While we are very excited about this new venture, we have some upcoming promotions and assignment rotations that we are waiting to hear about. They should be taking effect next week. I will be out of town on vacation as well. I would like to hold off until the announcement are made as I have a feeling that Sgt. Giaime will not be the one responsible for overseeing this project.

If it is OK with you, can we hold off until the week of the 27th to see where we stand?

Henry

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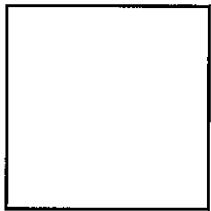
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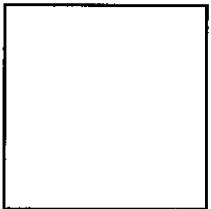
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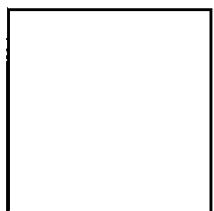
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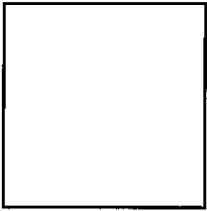
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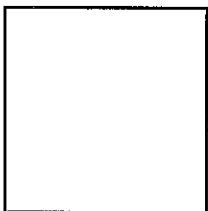
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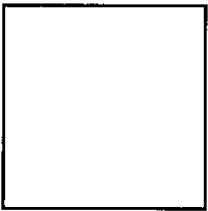
Sincerely, Ray

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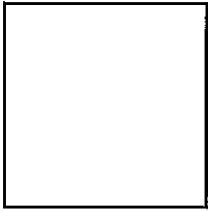


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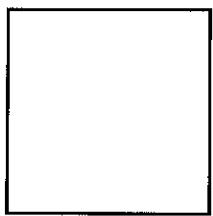
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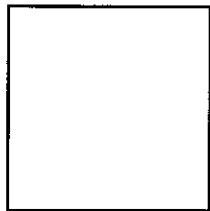


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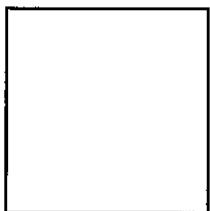
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